

working in partnership



//// PARCEL PENDING[®]
by Quadiant

Make a big impact by adding a convenient delivery and returns solution for your local community!

We're passionate about finding new and innovative ways to deliver value to our partners. We're excited to be working with Quadiant to share a new opportunity for you to generate a revenue stream for your organisation by becoming a host for the Quadiant Open Network.



Introducing Quadiant's Open Locker Network

The community's parcel management solution

Parcel Pending by Quadiant lockers are 'agnostic' meaning they are open to all, offering a valuable and convenient service for carriers, local businesses, and the community.

“
The fastest-growing agnostic locker network in the UK”
”

Join Quadiant as a host and allocate space for an Open Network locker

Hosts are businesses or organisations that provide outdoor space to offer a Quadiant parcel locker. They are typically in locations close to where people live, work, and socialise.



Many different types of locations can host a locker

- Offices
- Hospitals
- Universities
- Residential Areas
- Bus and Train Stations
- Street locations
- Libraries, Gyms and Leisure Centres
- Shopping Centres and Retail Parks

Hosting an Open Network Locker can benefit both the local community and the local economy

A valuable service for the local community

With the public facing missed home deliveries and doorstep parcel theft on the rise, lockers provide reliable, secure and welcome solutions, available 24/7

Additional footfall to key destinations and businesses across the local areas

Just over 68% of Quadient customers said they visited a location to use an Open Network Locker, increasing awareness and footfall to local community destinations.

Spend back into the local community

Lockers placed close to the high street, retail or community service locations can encourage additional spend. In a recent survey, 54% of consumers said they're likely to make additional purchases when dropping off or picking up a parcel

Hassle-free

Join Quadient as a host and they'll take care of everything, from the initial installation to the ongoing service and maintenance. The low power consumption of the locker means that energy costs are covered by the payment you receive for hosting a locker.



Sustainability counts creating a cleaner, greener tomorrow

Open network parcel lockers are the missing piece in placemaking and play a crucial role in reducing the carbon footprint associated with last-mile deliveries. Hosting a locker helps to reduce multiple delivery attempts, tackles road congestion and contributes to the achievement of national Net Zero targets.

What's more, partners hosting an Open Network Locker will benefit from a brand-new revenue stream through payments made by Quadient for the use of local space.

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The Quadient difference

More Carriers

Quadient have partnered with four of the UK's major carriers. With more carrier partners on-board, more community members can visit each locker location.



More Community Convenience

Members of the local community can drop off or pick up items in just 7 seconds, and the built-in printer lets them print shipping labels directly at the locker.



More Capacity

Quadient's 3-meter lockers are fitted with their award-winning Drop Box, creating a centralised collection point and even more space for parcels – without the large footprint.



More Commercial Options

Select from a variety of competitive payment options in return for being an Open Network Host partner.



Get Started Today

Click the below for more information and to register your interest.

[Learn More](#)



More About Quadient





Quadient is the provider of the largest carrier-agnostic locker network, designed to make parcel deliveries and returns easy and intuitive for everyone. With more than 100 years of innovation supporting their clients' mail and parcel needs, their wide range of Parcel Pending by Quadient locker solutions ensures safe, secure, and convenient parcel deliveries and returns.

**Joining our network couldn't be easier.
Earn extra income without the upfront costs.**



After your locker has been activated, our Customer Success team will work closely with you to make sure your partnership with Quadiant continues to be a positive one.

How it works: **delivery**

- 1**  Customer places order online and selects the locker at your location as their delivery preference
- 2**  Customer receives instant order ready notification
- 3**  One of Quadient's carrier partners delivers their order to the locker
- 4**  Customer visits your location and retrieves their order from the locker

How it works: **returns**

- 1**  Customer initiates return online and receives a personalised QR code
- 2**  Customer receives a 'return confirmation' notification
- 3**  Customer visits your location and places their item in the locker
- 4**  One of Quadient's carrier partners visits your location to collect the returned item