



The Tavistock and Portman
NHS Foundation Trust



CASE STUDY

Our strategic partnership enhances IT efficiency, giving valuable time back to NHS healthcare professionals



“ We are highly impressed and confident in their endeavours, a successful Windows 11 deployment via Intune. and we look forward to commissioning them again for future projects.

Neer Malde
IM&T SERVICE MANAGER
TAVISTOCK AND PORTMAN
NHS FOUNDATION TRUST



PEOPLE FIRST
RESULTS ORIENTED
INNOVATION
SERVICE FOCUSED
MAKING A DIFFERENCE



TRANSFORMING IT INFRASTRUCTURE IN MENTAL HEALTH CARE THROUGH STRATEGIC PARTNERSHIP

Joskos, a leader in providing bespoke IT solutions within the education and healthcare sectors, has established a reputation for its innovative approach and expertise in digital transformation. The company's dedication to understanding and addressing the unique challenges of its clients sets it apart in the field.

Tavistock and Portman NHS Foundation Trust stands at the forefront of mental health and educational training, renowned for its comprehensive services and global influence in clinical practice and research.

Facing the need to modernise its IT infrastructure to support its expansive services, the Trust sought Joskos's expertise to navigate the complexities of digital transformation within the sensitive context of health care.

The partnership was developed with the objective to enhance the NHS Trust's operational efficiency and data security through a streamlined IT management system.

Joskos was tasked with implementing Microsoft Intune, ensuring a robust, manageable framework for the Trust's Windows devices, thereby facilitating a more secure and efficient work environment.

Collaborative Approach

The synergy between Joskos and Tavistock and Portman NHS was pivotal to the project's success. Joskos's team engaged in thorough consultations with the Trust to tailor a solution that not only addressed the technical requirements but also aligned with the Trust's mission and values.

This collaboration was marked by an ongoing dialogue, ensuring the solution remained adaptable and responsive to the Trust's evolving needs. Joskos adopted an inclusive, phased approach, starting with an in-depth analysis of the current IT setup, followed by detailed planning and staged implementation. This method allowed for continuous feedback and adjustments, ensuring the project's alignment with the Trust's strategic objectives.

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KEY ACHIEVEMENTS AND OUTCOMES

The partnership yielded significant improvements in the Trust's IT operations, notably in device management and data security. The successful deployment of **Microsoft Intune** enabled a more centralised and efficient management of devices, enhancing the ability for the Trust to provide a more responsive support service.

The introduction of **Data Loss Prevention (DLP)** policies further fortified the security of sensitive data, a critical aspect in mental health care.



The initiative demonstrated measurable success, reflected in improved operational efficiency and enhanced security protocols. These outcomes not only supported the Trust's day-to-day operations but also reinforced its commitment to delivering exceptional mental health services.

The successful partnership with Tavistock and Portman NHS exemplifies Joskos's commitment to fostering long-term relationships and its ability to drive meaningful change in the healthcare sector, reinforcing its role as a trusted ally in the journey of digital transformation.

Begin Your Cloud Journey with Joskos

Book a call today!

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After experiencing difficulties with other solution providers while attempting to deploy our Windows 10 build via Intune and Autopilot, we approached our partnership with Joskos cautiously. However, we were pleasantly surprised by Joskos' approach, professionalism, and attention to detail. Where their predecessor failed miserably, Joskos established a new benchmark for service delivery. **Neer Malde, IM&T Service Manager**

- Award-Winning Support
- Expertise in Digital Transformation
- Change Leadership

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